## Health Service Administration, Macon

Semester reporting: Spring Semester 2022

Reporting cycle: Annual Reporting Cycle

#### **Academic Program Assessment Report Information**

<b>Prepared on:</b> 5/19/2022 11:33:20 AM	Prepared by: dorothy.howell@mga.edu	
Email address of person responsible for this	dorothy.howell@mga.edu	
report:		
In which college or school is this program	Business	
located?		
Program Type:	Undergraduate	
Approximately how many students are in this	53	
program at this location?		

### **Student Learning Outcomes**

# SLO1

SLO 1: What is the first Student Learning	Students will apply critical analysis skills to
Outcome for this academic program? Student	contemporary health issues through evaluation
Learning Outcomes should be stated in	of research and have a basic understanding of the
measurable terms (i.e. students will be able	healthcare system and the environment in which
to)	healthcare managers and providers function.
SLO 1: What instrument (assessment type) was	HLSA 3000-Project. HLSA 3310-Final Exam
used to measure student's ability to	
demonstrate mastery of this learning outcome?	
(I.e. exam, assignment with rubric, speech,	
demonstration of ability, lab assignment) and	
provide specific details of the instrument (e.g.	
Exam 2, Course HLSA 3800; Final Group Project,	
HIST 3900) is learning outcome?	
SLO 1: What target performance level would a	75% or better
student need to achieve on the assessment	
instrument to demonstrate mastery of this	
learning outcome? (I.e. 80% of all students will	
earn an average grade of 75% or better on)	
SLO 1: Provide details for your target	Past Performance Data
performance level established (i.e. accreditation	
requirement, past performance data, peer	
program review, etc.)	
SLO 1: During this assessment cycle, what	92%
percent of the students who participated in this	
assessment met the target performance level	
and demonstrated mastery of this learning	
outcome.	
SLO 1: Improvement Plans and Evidence of	Perform a question analysis to determine
changes based on an analysis of the results:	questions yielding less than 50% correct student
What changes were implemented based on an	responses. Rewrite questions as needed. Review
analysis of the students' performance on this	project instructions to ensure they are easy fir
Student Learning Outcome? (Evidence of the	the student to understand and complete the
improvement must be kept and filed in the	assignment. Encourage all students to take the
department or academic unit including but not	final assessment to improve data scores.
limited to: changes in exam questions, reading	
assignments, syllabi, course instruction	
materials or assignments. Both old versions and	
new versions should be kept on file for 10 years.	
Major changes to curriculum must go through	
the Academic Affairs process.)	

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SLO 2: What is the second Student Learning Outcome for this academic program? Student Learning Outcomes should be stated in measurable terms (i.e. students will be able to)	Students will demonstrate the ability to apply business principles, including monitoring quality, systems thinking, human resources and financial management, to the healthcare environment.
SLO 2: What instrument (assessment type) was	HLSA 3320, 3360, 4100-Final Project; HLSA 4410
used to measure student's ability to	and 4480 Fina; exam, HLSA 4470 Final Paper
demonstrate mastery of this learning outcome?	
(I.e. exam, assignment with rubric, speech,	
demonstration of ability, lab assignment) and	
provide specific details of the instrument (e.g.	
Exam 2, Course HLSA 3800; Final Group Project,	
HIST 3900) is learning outcome?	
SLO 2: What target performance level would a	75% or better
student need to achieve on the assessment	7570 01 201101
instrument to demonstrate mastery of this	
learning outcome? (I.e. 80% of all students will	
earn an average grade of 75% or better on)	
SLO 2: Provide details for your target	Past performance data
performance level established (i.e. accreditation	
requirement, past performance data, peer	
program review, etc.)	
SLO 2: During this assessment cycle, what	85%
percent of the students who participated in this	
assessment met the target performance level	
and demonstrated mastery of this learning	
outcome.	
SLO 2: Improvement Plans and Evidence of	Perform a question analysis to determine
changes based on an analysis of the results:	questions yielding less than 50% correct student
What changes were implemented based on an	responses. Rewrite questions as needed. Review
analysis of the students' performance on this	project instructions to ensure they are easy fir
Student Learning Outcome? (Evidence of the	the student to understand and complete the
improvement must be kept and filed in the	assignment. Encourage all students to take the
department or academic unit including but not	final assessment to improve data scores.
limited to: changes in exam questions, reading	
assignments, syllabi, course instruction	
materials or assignments. Both old versions and	
new versions should be kept on file for 10 years.	
Major changes to curriculum must go through	
the Academic Affairs process.)	

SLO 3: What is the third Student Learning	Students will illustrate their ability to	
Outcome for this academic program? Student	communicate clearly and concisely with internal	
Learning Outcomes should be stated in	and external customers, establish and maintain	
measurable terms (i.e. students will be able	relationships, and facilitate constructive	
to)	interactions with individuals and groups.	
SLO 3: What instrument (assessment type) was	HLSA 3380 Project	
used to measure student's ability to		
demonstrate mastery of this learning outcome?		
(I.e. exam, assignment with rubric, speech,		
demonstration of ability, lab assignment) and		
provide specific details of the instrument (e.g.		
Exam 2, Course HLSA 3800; Final Group Project,		
HIST 3900) is learning outcome?		
SLO 3: What target performance level would a	75% or better	
student need to achieve on the assessment		
instrument to demonstrate mastery of this		
learning outcome? (I.e. 80% of all students will		
earn an average grade of 75% or better on)		
SLO 3: Provide details for your target	Past performance data	
performance level established (i.e. accreditation		
requirement, past performance data, peer		
program review, etc.)		
SLO 3: During this assessment cycle, what	100%	
percent of the students who participated in this		
assessment met the target performance level		
and demonstrated mastery of this learning		
outcome.		
SLO 3: Improvement Plans and Evidence of	No changes implemented	
changes based on an analysis of the results:		
What changes were implemented based on an		
analysis of the students' performance on this		
Student Learning Outcome? (Evidence of the		
improvement must be kept and filed in the		
department or academic unit including but not		
limited to: changes in exam questions, reading		
assignments, syllabi, course instruction		
materials or assignments. Both old versions and		
new versions should be kept on file for 10 years.		
Major changes to curriculum must go through		
the Academic Affairs process.)		
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SLO 4: What is the fourth Student Learning	Students will be able to appraise the abilities of
Outcome for this academic program? Student	leaders to inspire individual and organizational
Learning Outcomes should be stated in	excellence, create a shared vision and
measurable terms (i.e. students will be able	successfully manage change to attain the
to)	organization's strategic ends and successful
	performance.
SLO 4: What instrument (assessment type) was	HLSA 3100 Case StudyStudents will be able to
used to measure student's ability to	appraise the abilities of leaders to inspire
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demonstrate mastery of this learning outcome?	individual and organizational excellence, create a
(I.e. exam, assignment with rubric, speech,	shared vision and successfully manage change to
demonstration of ability, lab assignment) and	attain the organization's strategic ends and
provide specific details of the instrument (e.g.	successful performance.
Exam 2, Course HLSA 3800; Final Group Project,	
HIST 3900) is learning outcome?	
SLO 4: What target performance level would a	75% or higher
student need to achieve on the assessment	
instrument to demonstrate mastery of this	
learning outcome? (I.e. 80% of all students will	
earn an average grade of 75% or better on)	
SLO 4: Provide details for your target	Past performance data
performance level established (i.e. accreditation	
requirement, past performance data, peer	
program review, etc.)	
SLO 4: During this assessment cycle, what	0
percent of the students who participated in this	
assessment met the target performance level	
and demonstrated mastery of this learning	
outcome.	
SLO 4: Improvement Plans and Evidence of	This course was offered online only during the
changes based on an analysis of the results:	assessment cycle. Add in a face to face
What changes were implemented based on an	component.
analysis of the students' performance on this	
Student Learning Outcome? (Evidence of the	
improvement must be kept and filed in the	
department or academic unit including but not	
limited to: changes in exam questions, reading	
assignments, syllabi, course instruction	
materials or assignments. Both old versions and	
new versions should be kept on file for 10 years.	
Major changes to curriculum must go through	
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### Sampling

How many students participated in the	0
assessment of these learning outcomes, in this	
program, for this assessment cycle at this	
location?	

### **Open Box for Assessment Comments**

Required: In this field, please document the overall use of assessment results for continuous improvement (consider the past, present, and future and specifically address these in your narrative).	Reviewing this data allows for assessment of current practices that are not consistent with overall student success.
Optional Open Text Box For Assessment	
Comments:	
If the COVID-19 pandemic impacted this	N/A
assessment cycle, please provide specific details	
below. (Also submit any COVID-19	
correspondence from your accrediting body to	
assessment@mga.edu when you submit this	
form with your Department name and program	
in the subject line.)	