

## Public Safety & Risk Management

Office or Department of Fiscal Affairs

Administrative Unit Assessment

Year Reporting: FY 20 (July 2019-July 2020)

### Department and Assessment Report Information

<b>Prepared on: 7/23/2020 3:42:46 PM</b>	<b>Prepared by: tripp.mitchell@mga.edu</b>
<b>For which department or area are you reporting?</b>	<b>Public Safety &amp; Risk Management</b>
<b>What is the name and MGA email address of the person responsible for this report?</b>	<b>J. Tripp Mitchell, tripp.mitchell@mga.edu</b>

### Departmental Mission and Goals

The mission and goals of the department should be consistent over a 5 year period, although some institutional changes may necessitate and prompt a change in mission or goals for specific departments. In this section, you will report the mission statement for your department as well as the long term goals (5 year range) for the department.

<b>What is the mission statement for this department/area? Your mission should explain why the department/area exists and who it serves.</b>	Middle Georgia State University Police Department is committed to protecting and providing professional and dedicated public service to the campus community with courage, dependability and integrity.
--	---

<b>What are the goals for this department? These should be the "big things" the department/area intends to accomplish within 5 years.</b>	<ol style="list-style-type: none"><li>1. Move to a more positive community oriented policing model</li><li>2. Work toward agency credentials such as GACP Risk Reduction Model and State Certification</li><li>3. Attract, hire and retain the most qualified and professional law enforcement officers in the University system of Georgia</li><li>4. Provide professional development and paths for success to all officers, which include training, promotion and specialized opportunities.</li></ol>
---	---

## Objectives

Each year, every department should identify objectives the department hopes to accomplish in the next year. These should align with departmental goals and the MGA strategic plan. In the next section you will be reporting on the objectives you set and whether or not you achieved them in FY20. Later in the document you will report on objectives you hope to accomplish in the coming fiscal year, FY21.

### Objective 1

<b>Objective 1: What was this department's first objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.</b>	Migrate communications center to be fully staffed with permanent dispatchers as opposed to part-time dispatchers.
<b>Objective 1: Detail how your department measured this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)</b>	Position review and hiring of employees
<b>Objective 1: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement)</b>	100%
<b>Objective 1: At what level did the department/area achieve on this objective? (This should be a number, i.e. 82%, 6%, 345 attendees, 75% engagement)</b>	100%
<b>Objective 1: Did your department meet this objective?</b>	The department met this objective.
<b>Objective 1: What did your department learn from working toward this objective? What changes will you make based on this effort next year?</b>	Staffing can be problematic with minimal coverage. The department struggles to find qualified, certified dispatchers to fill vacant part time positions.

## Objective 2

<b>Objective 2: What was this department's second objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.</b>	Purchase, install, and implement new parking software system to convert from antiquated technology and hardware.
<b>Objective 2: Detail how your department measured this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)</b>	Based upon whether the AIMS could be implement in its entirety.
<b>Objective 2: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement)</b>	Full implementation 100%
<b>Objective 2: At what level did the department/area achieve on this objective? (This should be a number, i.e. 82%, 6%, 345 attendees, 75% engagement)</b>	100 % with installment and facilitation of AIMS
<b>Objective 2: Did your department meet this objective?</b>	The department met this objective.
<b>Objective 2: What did your department learn from working toward this objective? What changes will you make based on this effort next year?</b>	We currently have limited exposure to the ticketing software of the AIMS unit as it was installed at the end of the semester. The online registration for vehicles has simplified the process and taken responsibility away from an already busy dispatch. The ROI value was clear in early July with the COVID-19 as by default a touch less system had been implemented.

### Objective 3

<b>Objective 3: What was this department's third objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.</b>	Organize and conduct multiple public safety training events on all campuses.
<b>Objective 3: Detail how your department measured this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)</b>	Measurable outcomes were determined by engagement levels of external and internal partnerships and participants. Specifically with external police Departments of Cochran Police and Bleckley County Sheriff's department.
<b>Objective 3: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement)</b>	75% participation
<b>Objective 3: At what level did the department/area achieve on this objective? (This should be a number, i.e. 82%, 6%, 345 attendees, 75% engagement)</b>	50 % Engaged two local police departments for attendance.
<b>Objective 3: Did your department meet this objective?</b>	The department did not meet this objective.
<b>Objective 3: What did your department learn from working toward this objective? What changes will you make based on this effort next year?</b>	Cross training with other agencies has strengthened relationships with local departments. We conducted RAD classes but was forced to limit the classes available due to shortages in staffing. COVID-19 Impact on planning was a problem.

#### Objective 4

<b>Objective 4: What was this department's fourth objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.</b>	Create, implement and distribute emergency action plan and emergency management flip charts.
<b>Objective 4: Detail how your department measured this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)</b>	By development and implementation of design and distribution.
<b>Objective 4: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement)</b>	100%
<b>Objective 4: At what level did the department/area achieve on this objective? (This should be a number, i.e. 82%, 6%, 345 attendees, 75% engagement)</b>	100%
<b>Objective 4: Did your department meet this objective?</b>	The department met this objective.
<b>Objective 4: What did your department learn from working toward this objective? What changes will you make based on this effort next year?</b>	There were numerous requests within the our university community for a centralized flip chart for emergencies. Although the department offered the material in a digital format, we found that many preferred to have a hard copy available for quick access in classrooms and offices.

**Future Plans**

<p><b>Please identify and detail three to four measurable objectives for the next fiscal year. In listing the objectives, please use the format shown in these examples.1) The Department of X will improve services levels by 5% as measured by our satisfaction survey. 2) The department of X will provide training in ABC for at least 73 MGA faculty and staff.</b></p>	<p>1 -The department will hire/promote four Sergeant Positions to fill vacancies                  2 -The department will conduct an audit and review 26 policy directives addressing 10 separate areas of State and Federal legal requirements to reduce risk and be in alignment with the Georgia law enforcement risk reduction certificate program.                  3-Increase officer retention rates by 15%</p>
<p><b>Based on this assessment, please share your thoughts on the current status and future direction of this department or area.</b></p>	<p>The department has a strong infrastructure of professional officers that are capable of doing great work. The University continues to support our department even in the midst of lean financial setbacks and has shown to be in strong support our or mission. The desire of the department is to move from good to great over the next 5 years. We must keep up with evolving times and changing priorities in an unsure environment. Our agency must continue to make introspective assessments on who we are and where we are going. Times are changing and the role of the police is as well. Our department must develop ways to attract, retain and compensate professional and dedicated officers in order to maintain the increased demands for procedural justice. We are will need to continue to recruit and retain qualified applicants and match compensation that comes in a highly competitive market for qualified officers.</p>

**Open Box for Additional Comments**

<p><b>Open Text Box For Assessment Comments:</b></p>	
<p><b>If the COVID-19 pandemic impacted this assessment cycle, please provide specific details below.</b></p>	<p>COVID-19 had a direct impact on how we were able to continue with training of our students as well as external partnerships. Due to emergency orders, shelter in place orders and social distancing we were not able to meet the objectives as we had anticipated.</p>

