

Technology Support Contacts

Service/Software	Support Link/Email	Support Phone #	Administrative Contact	Department
Account/Password Reset	http://help.mga.edu	478-471-2023 / 478-934-3319	Jeff Marshall	IT Services (ITS)
Audio/Visual Support	http://help.mga.edu	478-471-2023 / 478-934-3319	Jeff Marshall	IT Services (ITS)
Banner (faculty/Staff)	http://bannerhelp.mga.edu	478-471-2023 / 478-934-3319	Beverly Bergman	Enterprise Information Systems (EIS)
Brightspace (formerly D2L)			Charles Smith	Distance Learning
Account/Technical support	http://help.mga.edu	478-471-2023 / 478-934-3319		
24/7 Support	https://D2LHelp.view.usg.edu	1-855-772-0423		
Classroom Support				
Software & Hardware	http://help.mga.edu	478-471-2023 / 478-934-3319	Jeff Marshall	IT Services (ITS)
Video Conferencing			Neil Rigole	Distance Learning
Email	http://help.mga.edu	478-471-2023 / 478-934-3319	Michael Thompson	Network Services (NS)
Knight Card	http://www.mga.edu/card/	478-471-2740	Kathy Melton	Card Office
SWORDS (Students)	http://help.mga.edu	478-471-2023 / 478-934-3319	Beverly Bergman	Enterprise Information Systems (EIS)
Phone/Voicemail	Telephone Services	478-471-2706	Amanda Register	Accounting Services
Website	webadmin@mga.edu	478-471-2023 / 478-934-3319	Geoffrey Dyer	Enterprise Systems Management (ESM)